

Valued Carriers

It is important for us to ensure we can accommodate any extra charges if warranted, as time is money.

Please follow our verification procedure to ensure we have proper documentation to present to our clients.

Waiting Time to be reviewed and verified upon completion of this form.

Carriers

Load # _____ L _____

Delay at Shipper ___ Receiver ___ Border ___ Other _____

Driver arrive time / date _____

Driver deliver time / date _____

Was Delay reported to Contract Dispatcher at or within 1 hour of the delay? Name _____

Contract Dispatchers

Confirm Carrier info above _____ Do tracing notes match _____

Was the Delay location contacted _____ spoke to _____ time / date _____

Reason for delay _____

ETA for delay resolution? _____ Advised Carrier _____

Will Delay run over 2 hours? _____ Advised Carrier _____

If Delays ran over 2 hours, please obtain
Signed of POD / Customs papers indicating delay _____

Please Address with sales asap for extra charges

